



DAY NURSERY AND PRE-SCHOOL
83 - 85 Hall Road
Hull
Tel: (01482) 470535

Code of conduct for parents/carers

The nursery staff team work hard to deliver a high end service for both you and your child. When we come to work we expect to be treated in a courteous manner.

We ask that parents:

- Remain calm whilst on the premises.
- Speak to staff in a respectful manner (no shouting, swearing, or aggressive behaviour will be tolerated).
- Listen to what the staff team have to say (as we will you).
- Respect the nursery's policies and procedures.
- Do not send rude emails or put anything discriminatory on social media (this may result in your post be taken down and your place cancelled).
- Parents do not bring disputes into nursery that they may have with other parents unless it directly involves the nursery.
- Parents must not bribe staff. Small gifts (chocolate, flowers etc) are acceptable as a thank you for taking care of your child but anything more should first be okayed by the management team.
- Poaching staff members is strictly prohibited. Please see the nursery's terms and conditions.
- Do not approach children if there is a problem. Let the staff team handle any issues.
- Any form of bullying against a staff member will not be tolerated and could result in your place being withdrawn.